



New innovative ordering system - important information about your lunch registration

Dear children, dear parents,

It gives us great pleasure to continue to spoil you with a varied and tasty selection of meals. From the coming school year, we will be introducing a new ordering system for lunch orders and invoicing.

What advantages does the new ordering system offer you?

- ✓ Multilingualism: The system is currently available in 15 languages.
- ✓ Siblings can be easily managed via a contract.
- ✓ Payment can be made by direct debit on request.
- ✓ Automatic menu reservations can be stored individually according to your requirements.
- ✓ Fast communication with Sander-Kanteenie via your customer account.
- ✓ Cost transfers can be uploaded independently in the customer account.
- ✓ Always up to date via our news function: ID card procedures, order and cancellation deadlines, information on vacation catering, meal prices and payment methods)
- ✓ There is an app for Android and Apple for quick operation.

What happens to your current customer account?

- ✓ Your current customer account will be automatically closed by us at the end of the school year. Any remaining credit will be automatically transferred back to you within 14 working days.
- ✓ The current customer data cannot be transferred to the new system.
- ✓ If you have set up a standing order with your bank, please delete it at the end of the school year. Payments for the new system will be made to a different bank account.

Registration for lunch

Register yourself or your child according to the instructions in the manual to ensure that you can participate in the lunch service in the coming school year. To do this, scan the QR code below with your cell phone or open the website directly via the following link <https://mein.sander-kanteenie.com>. The **GS am Welfenplatz** institution number is **301C13**.



For help with using the canteen portal, you can view the multilingual manual in your customer account.

If you have any questions, please do not hesitate to contact us using the contact details below.

Enjoy your meal & happy lunch break

Your Kanteenie Team